



Quality Policy

Utopia Tableware Ltd is fully committed to the concept of quality and aims to provide products and services which consistently meet our clients' and regulatory requirements and ensure satisfaction.

To achieve this, we operate a quality management system complying with all relevant requirements of the quality management standard ISO 9001 and operate self-verification of volume marking of capacity serving measures in accordance with the relevant essential requirements of the New Approach European Directives, effective from 30th October 2016, in particular Directive 2004/22/EC Annex E1.

The capability of our processes to produce product consistently, quickly and in accordance with specified requirements is based upon the availability of skilled personnel and the use of the latest equipment and techniques.

It is recognised that all personnel must participate in the observance and development of the quality system and everyone is charged with complying with relevant procedures and notifying any opportunity for improvement.

Utopia Tableware provides and maintains all necessary facilities and ensures that personnel are adequately trained and competent to perform the tasks for which they are responsible.

Pro-active measures are implemented to enhance customer satisfaction, and, in furtherance of its overall aims, we adopt a partnership approach to business with our suppliers, encouraging improvement and, where appropriate, compliance with ISO 9001.

The long-term objectives of Utopia Tableware are to become the preferred supplier within our industry by consolidating our present customer base and expanding our markets, whilst improving efficiency through continual improvement and innovation.

John Stitchman
Finance Director

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